

Rights of the data subject

Personal data protection

The Bled Tourist Board is aware of the responsibility of the handling of personal data, which is why all collections of personal data are kept, maintained, retained, and controlled pursuant to the General Data Protection Regulation¹, the Personal Data Protection Act (the “ZVOP”), and the data subject whose personal data are being processed is granted the following rights:

- a confirmation whether their personal data are being processed and, if so, we provide them with the access to personal data and the following information:
 - purpose of processing;
 - categories of personal data concerned;
 - recipients or categories of recipients to whom personal data have been or will be revealed, particularly users in third countries or international organisations;
 - personal data retention periods or, where this is not possible, the criteria used to determine said period;

The Bled Tourist Board must make the personal data available for transcript no later than within 15 days of the date of receipt of said request, or inform the data subject, within the same deadline and in writing, about the reasons for which it shall not make the personal data available for transcript.

The transcript or copy of personal data from personal data collections or other documents must be provided to data subjects by the Bled Tourist Board no later than within 30 days of the date of receipt of said request, or inform the data subject, within the same deadline and in writing, about the reasons for which it shall not make said transcript available to them.

- existence of automated decision making, including profiling, reasons for the processing, as well as the significance and the envisaged consequences of such processing for the data subject;
- one copy of the personal data in electronic form (free of charge);
- if the data subject requests additional copies, the controller may charge a reasonable fee based on administrative costs;
- restriction of processing, if:
 - the accuracy of the personal data is contested by the data subject, for a period enabling the controller to verify the accuracy of the personal data;
 - the processing is unlawful and the data subject opposes the erasure of the personal data and requests the restriction of their use instead;
 - the controller no longer needs the personal data for the purposes of the processing, but they are required by the data subject for the establishment, exercise or defence of legal claims;
- the correction of inaccurate or incorrect personal data is necessary;
- the erasure of personal data based on the fulfilled conditions of Article 17 of the General Regulation is necessary or, precisely, if the data subject withdraws consent on which the processing of their personal data is based;

¹ Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC

- the data subject has the right to receive the personal data concerning them, which they have provided to a controller, in a structured, commonly used and machine-readable format, and has the right to transmit those data to another controller without hindrance from the controller to which the personal data have been provided;
- the use of personal data for direct marketing purposes, including profiling, may be restricted;
- the data subject has the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning them or similarly significantly affects them, pursuant to Article 22 of the General Data Protection Regulation

The data subject has the right to lodge a complaint against the controller with the Information Commissioner if they believe that the processing of their personal data represents a breach of the General Data Protection Regulation.

Rights enforcement procedure:

The data subject can address any and all of the aforementioned requests concerning the enforcement of the rights related to their personal data in writing to the headquarters of the Bled Tourist Board

- in person, at the location of the Bled Tourist Board, by submitting the “Request for familiarisation with personal data” or the “Request for correction, erasure, transfer, or restriction of personal data processing” form,
- by sending the “Request for familiarisation with personal data” or the “Request for correction, erasure, transfer, or restriction of personal data” form by post to the address of the Bled Tourist Board,
- by sending the “Request for familiarisation with personal data” or the “Request for correction, erasure, transfer, or restriction of personal data” form by e-mail to the e-mail address of the Bled Tourist Board.

For the purposes of reliable identification in the event of the enforcement of rights regarding personal data, the Bled Tourist Board may request the applicant to provide additional information, while the implementation procedure for the enforcement of rights can only be rejected if the Bled Tourist Board can prove that they cannot reliably identify the data subject.

The Bled Tourist Board must respond to the request of the data subject used to enforce the rights regarding the aforementioned personal data without any undue delay, but in any case no later than within one month of receipt of the request.

Information of the controller:

Name	Javni zavod Turizem Bled
Address, ZIP code and place	Ljubljanska cesta 27, SI-4260 Bled

Information about the data protection officer:

E-mail address	dpo@virtuo.si
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